



Funds24 Data Use Policy

At **Funds24**, we are committed to protecting the privacy and personal information of our users. This Data Use Policy outlines how we collect, use, store, and protect your data when you interact with our services.

1. Information We Collect

We may collect the following types of information:

- Personal details: Name, contact number, email address, residential address
- Financial information: Income details, bank statements, credit score, KYC documents
- Loan preferences and documentation
- Communication history and service feedback

2. How We Use Your Data

Your data is used solely to:

- Assess loan eligibility and recommend suitable financial products
- Facilitate loan application, processing, and disbursal
- Communicate with you regarding updates, approvals, and advisory
- Improve our service offerings and customer support
- Comply with legal and regulatory requirements

3. Data Sharing and Confidentiality

We **do not sell or rent** your personal information. Your data is only shared with:

- Trusted banking partners and NBFCs for loan processing
- Authorized employees and support teams on a need-to-know basis
- Legal authorities when required by law

All third-party partners are bound by strict confidentiality and data protection agreements.

4. Data Security

Funds24 implements industry-standard security measures including encryption, secure servers, and limited access protocols to protect your data against unauthorized access, alteration, or misuse.

5. Data Retention

We retain your data only as long as necessary to fulfill the purpose it was collected for, or as required by applicable laws and regulations.

6. Your Rights

You have the right to:

- Access or update your personal data
- Request deletion of your data (subject to legal compliance)
- Opt out of promotional communications at any time

For any data-related concerns, contact us at: support@funds24.in

7. Policy Updates

This policy may be updated periodically. Changes will be communicated on our website or via email, and your continued use of our services implies acceptance of the revised terms.

By using Funds24 services, you consent to the terms outlined in this Data Use Policy.
